

Student Services Program Goal		Agency/Program #: 5113-03-G1
		Division:
		Program: Student Services Program
Agency Name:	Montana School for the Deaf and Blind	
Agency Contact:	Jim Kelly	771-6120
LFC Contact:	Senator Wanzenried, Senator Schmidt	
LFD Liaison:	Kris Wilkinson	444-5834
OBPP Liaison:	Nancy Hall	444-4899

Program or Project Description:

The Student Services Program provides residential care for out-of-district students attending the MSDB. This program operates 24 hours a day, 7 days a week. Services provided include infirmary care, food service, independent living skills program for high school aged students, extracurricular activities, counseling services, and after-school tutoring program, and supervised transportation to and from home once a month during the school year.

Appropriation, Expenditure and Source				
Fund Name:	2008		2009	
	Approp.	Expended	Approp.	Expended
General Fund	1,212,188	1,142,624	1,339,022	89,172
State Special	0	0	0	0
Federal Funds	27,187	19,160	27,187	0
Total:	\$1,239,375	\$1,161,784	\$1,366,209	\$89,172

Approp & Expenditure numbers are as of August 29, 2008

Legislative Goal(s):

The Student Services Program will provide the highest quality of residential care for Residential students inclusive of 24 hour health care services, food services which meets nutrition and health standards, a full range of recreational and social opportunities, and program which promotes the development a positive self-concept, and effective independent life skills.

Legislative Performance Measures:

1. Annual parent satisfaction survey – qualitative
2. Annual student satisfaction survey – qualitative
3. Annual staff satisfaction survey - qualitative
4. Medication and treatment procedures conducted by Health Services measured monthly – quantitative
5. OPI audit of the School Foods Program – quantitative/qualitative
6. Cascade County Health Department food service facility inspection report – quantitative/qualitative
7. Measure of Mustang Center usage and number recreation/extra curricular and social opportunities for students – quantitative
8. Annual summary of student incident reports – quantitative/qualitative
9. Annual pre/post assessment results of students enrolled in the Independent Living Skills Program – quantitative

2009 Biennium Significant Milestones:		Completion Dates	
		Target	Actual
1	#1, #2 and #3 survey's will be sent out in March of 2008 and tabulated in April 2008	3/1/2008	5/30/2008
2	#4 Medication and treatments will be conducted by the health services staff	5/29/2008	5/29/2008
3	#5 OPI Audit of Food Services Program will conduct an annual audit; #6 CCHD Health Inspection will conduct two audits during the school year	5/29/2008	6/30/2008
4	#7 Mustang Center Recreation usage will be recorded and tabulated	5/29/2008	6/30/2008
5	#8 Student incident reports will be conducted and recorded	5/29/2008	6/30/2008

#9 Pre/Post assesment of the Independent Living Skills Program will be conducted during the school year by the staff	5/29/2008	6/30/2008
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Agency Performance Report:

Items listed in the milestones will be tabulated throughout the school year. Attached is data from the 2007-08 school year updated 6/30/08.

#1 Annual cottage parent satisfaction survey quantitative Of 30% of parent responses returned, regarding four (4) data points on parent satisfaction 100% felt the cottage meets the social needs of the students. 73% felt the cottage kept the parents informed of activities and 100% like receiving quarterly reports. 100% of the parents felt the cottages provided adequate recreational activities for the students. Overall, the positive response of the parents in regard to the four (4) data points was 93%.

#2 Annual cottage student satisfaction survey quantitative Of 100% of the cottage student responses, regarding four (4) data points on student satisfaction 100% of the students felt they were praised when they did something well. 81% of the students play games outside or in the gym. Students also felt that 95% of the cottage staff expects them to do their best and 90% make living in the cottage fun. Overall the positive responses of the cottage students in regards to the four (4) data points were 91%.

#3 Annual cottage staff satisfaction survey quantitative Of the 46% of the cottage staff responses, regarding four (4) data points on cottage staff satisfaction 94% of the staff feel good when they do their job well. 94% feel the cottage staff is friendly, knowledgeable and helpful. 93% feel others listen when they have ideas about doing things better and 67% of the staff felt the staff development/training this year has been worthwhile. Overall the positive responses of the cottage staff in regards to the four (4) data points were 87%.

#4 Medication and treatment procedures conducted by Health Services measured monthly – quantitative

See Excel spreadsheet (DATA)

#5 OPI audit of the School Foods Program quantitative/

qualitative OPI Audited during the 06-07 school year. Did not audit during the 2007-08 school year. Civil rights training for the food services staff has been completed as well as licenses posted.

#6 Cascade County Health Department food service facility inspection report quantitative/qualitative Food Services Director sent letter on 10/1/07 and 5/1/08 requesting inspection. No inspection took place during the 2007-08 school year.

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LFD Narrative:

LFD ASSESSMENT: Progress Report Needed

DATA RELEVANCE: Yes

APPROPRIATION STATUS: Appropriation and expenditure data were provided. Further comments as desired

COMMENTS/ISSUES: MSDB has provided baseline data on where they in FY 2008 for the various performance measurements. The workgroup may wish to discuss where MSDB anticipates the measurements will be for FY 2009 and are putting measures into improving areas such as increasing the percentage of parents feeling they are informed of activities. Including specific targets for FY 2009 ensures the MSDB is measuring their performance.

OPTIONS:

- Upgrade or downgrade the rating
- No further review or Progress Report Requested
- Request Additional Information
- Report success of achieving goal to LFC



Version	Date	Author
	9/23/2008	Joehler

Change Description
Added LFD narrative

Montana School for the Deaf and the Blind

Health Services Monthly Activity Report

August 2007 thru December 2007

Cottages:	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07
Routine Med (cot)	341	2265	1971	5741	1567
PRN Med (cot)	54	243	264	278	344
Treatments (cot)	30	244	276	158	240
PRN Treatments (cot)	41	106	155	176	133
Infirmary Admits (cot)	0	2	2	0	8
Monitor Admits (cot)	3	3	6	0	5
Doctor Visits (cot)	2	16	12	9	16
Hospital Admits (cot)	0	1	0	0	0

Day Students	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07
Routine Med (ds)	62	312	269	47	120
PRN Med (ds)	26	126	85	96	77
Treatments (ds)	46	35	62	5	49
PRN Treatments (ds)	43	143	134	73	93
Monitor Admits (ds)	3	1	4	0	5
Staff:					
PRN Med & Treatments (st)	5	29	21	30	14

Montana School for the Deaf and the Blind

Health Services Monthly Activity Report

January 2008 thru May 2008

Cottages:	Jan-08	Feb-08	Mar-08	Apr-08	May-08
Routine Med (cot)	1967	2097	2001	4994	2309
PRN Med (cot)	390	240	305	396	394
Treatments (cot)	194	150	278	246	316
PRN Treatments (cot)	235	225	188	213	171
Infirmary Admits (cot)	3	5	0	0	4
Monitor Admits (cot)	2	7	3	1	3
Doctor Visits (cot)	11	15	8	23	18
Hospital Admits (cot)	1	0	0	0	0

Day Students	Jan-08	Feb-08	Mar-08	Apr-08	May-08
Routine Med (ds)	212	211	201	224	213
PRN Med (ds)	119	113	115	145	136
Treatments (ds)	65	70	59	135	90
PRN Treatments (ds)	24	164	178	237	156
Monitor Admits (ds)	3	4	2	1	3
Staff:					
PRN Med & Treatments (st)	25	17	23	28	29

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Student Recreation Activities Report 2007-2008

Numbers below indicate total number of hours all students (23) participated per month.

Activities	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
Gym Activities	121	575	397	240	321	525	388	315	236
Includes bowling, weight room, basketball, obstacle course and gymnastics using portapit									
Outside Activities	271	295	288	96	132	170	255	324	412
Includes bicycle and scooter riding, skating, playground equipment, walks, picnics, basketball,									
Swimming	208	493	506	340	476	505	238	357	217
Includes all swimming pool activities.									

Variables such as the weather (outdoor activities), availability of lifeguards (swimming),

Montana School for the Deaf and Blind

Number of Incident Reports by All Students in the Educational and Cottage Settings

2007-2008

Number of Incident Reports for all Students										
	1st Quarter		2nd Quarter		3rd Quarter		4th Quarter		End of Year Totals	
	School	Cottage	School	Cottage	School	Cottage	School	Cottage	School	Cottage
Minor Infractions	2	2	2	2	2	5	3	5	9	14
Major Infractions	3	1	4	6	3	3	8	13	18	23
Total Number of	5	3	6	8	5	8	11	18	27	37

Number of Incident Reports for all Students										
	1st Quarter		2nd Quarter		3rd Quarter		4th Quarter		End of Year Totals	
	School	Cottage	School	Cottage	School	Cottage	School	Cottage	School	Cottage
Minor Infractions	40%	67%	33%	25%	40%	63%	27%	28%	33%	32%
Major Infractions	60%	33%	67%	75%	60%	38%	73%	72%	67%	68%
Total Number of	100%	100%	100%	100%	100%	101%	100%	100%	100%	100%